



***Letter of Recommendation for GEM Commercial Flooring
2/15/2013***

To whom it may concern:

Rockhurst University has worked with GEM Commercial Flooring Company and Matthew Elyachar for over seven years. Over that period, GEM has provided us with excellent service over a variety of projects and materials. Matthew and his team have provided a high level of customer service and excellent flooring options from projects as small as re-carpeting a single classroom to as large as carpeting entire buildings for projects as small as re-carpeting a single classroom to as large as carpeting entire buildings. GEM has taken care of an entire academic classroom building for us as well as re-carpeting two of our residence halls. They have also provided us with epoxy solutions for our kitchen and athletic areas as well as VCT solutions in several areas around campus.

They are always extremely responsive and have been consistently professional in all of our interactions. Most importantly, they have been on-time and on or under budget in every case. I highly recommend their service.

Matt Heinrich

Associate VP for Facilities and Technology
Rockhurst University