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To Whom It May Concern:

At the request of Matthew Elyachar, I am pleased to share my comments regarding our experience and relationship with GEM Commercial Flooring for your consideration.

I have personally known Matthew for 14 years, and he has always been dedicated to impeccable customer service and professionalism. He takes great pride in attention to detail while providing excellent project management and quality installation.

Matthew has installed thousands of yards of Mannington carpet and resilient flooring and has provided our customers with a pleasant experience for many years. We are pleased to work with him on this or any other major opportunity.

If you have further questions, feel free to contact me at one of the following numbers:

Mannington Commercial: 800-241-2262 x 8522

Mobile voicemail: 816-810-4404.

Best regards,

A handwritten signature in purple ink that reads 'Liisa E. McNeil'.

Liisa E. McNeil
District Manager
Mannington Commercial