



POLICE DEPARTMENT
Lieutenant Clint Reno

(816) 630-0800 x102
FAX (816) 630-4104

GEM Commercial Flooring
Mr. Matthew R. Elyachar
11516 Grant Drive
Overland Park, KS 66210

Dear Matthew:

Please accept this letter as a personal thank you for your assistance with our recent flooring project, and as a recommendation letter for your future clients.

Although this was our first experience with you and your company, it most certainly will not be the last. We were extremely pleased with all facets of our project including your initial visits and discussions, budget development, and installation of our new flooring. After our initial discussions with you and Craig, your installation manager, it was evident you were the right company for our project. You made suggestions and pointed out considerations that no other flooring company even noticed. Throughout the installation process, your personnel were courteous, pleasant and professional and very understanding of our unique, secure environment.

Now that the job is complete, we know that we chose the right company for the job. The materials and quality of work were excellent; and the job was completed quicker and more efficiently than we imagined possible. We would not hesitate to recommend GEM Commercial Flooring to anyone with flooring needs.

Again, we truly appreciate all your dedication, assistance and guidance you provided throughout our project and look forward to working with you in the future.

Sincerely,

A handwritten signature in blue ink, appearing to read "Clinton D. Reno".

Clinton D. Reno, Lieutenant
Support Services Commander