

C R O  N C E N T E R

Gem Commercial Flooring  
11516 Grant Drive  
Overland Park, Kansas 66210-1762

Dear Matthew:

As you were well aware; the Crown Center retail stair towers and landings were in great need of new flooring. This project needed design/build expertise to solve all the existing problems. Gem Commercial Flooring Company brought that expertise to the project. Matthew, thanks to you, your problem solving solutions helped us through our multiple challenges.

Crown Center is elated with the value, timely completion, and overall quality of the job done by Gem Commercial Flooring. Gem receives our highest recommendation for any similar flooring work.

Sincerely,



Rick D. Schroeder, AIA  
Project Manager for Crown Center